



steveleenow@hotmail.com

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From : ERIM SAID <>
Sent : October 5, 2005 8:34:20 PM
To : steveleenow@hotmail.com
Subject : erim

 Attachment : [DearSirorMadame.doc](#) (0.02 MB)

MIME-Version: 1.0
X-Originating-IP: [24.83.84.218]
X-Originating-Email: []
X-Sender:
Received: from hotmail.com ([64.4.61.30]) by mc12-f34.hotmail.com with Microsoft SMTPSVC(6.0.3790.211); Wed, 5 Oct 2005 20:34:21 -0700
Received: from mail pickup service by hotmail.com with Microsoft SMTPSVC; Wed, 5 Oct 2005 20:34:21 -0700
Received: from 64.4.61.200 by by102fd.bay102.hotmail.msn.com with HTTP;Thu, 06 Oct 2005 03:34:20 GMT
X-Message-Info: JGTYoYF78jFswCTdFcU7gaU7HoqmjMXRALtm70QZldc=
X-OriginalArrivalTime: 06 Oct 2005 03:34:21.0259 (UTC) FILETIME=[D6E161B0:01C5CA26]
Return-Path:

steve,

Im attaching a letter. Read it and let me know what you think. What can do with it to get those guys out!

October 5, 2005

Dear Sir or Madame:

We are Registered Nursing students in our consolidated practice experience (CPE 4) completing the end of our third year of our degree program. We are completing our community practicum. We chose to plan and host a Wellness Fair at Kwantlen to educate, empower and promote wellness to students to make informed decisions about their health.

In the process of planning, we contacted the KSA in the first week of September. We requested funding for our event so that we could provide free food and drinks to the students. Our contact person in the KSA was "BOB". He confirmed that we could have a \$200 budget in funding for our event. Also, he agreed to book our space for the event, book the tables and equipment for the event, arrange for a popcorn machine to be available, and to purchase the food.

We contacted Bob in person several times during our three weeks of planning to remind him of booking the space, and gave him a detailed account of our food and beverage needs. A week before the event, Bob still had not booked our space or sent a request for tables. We dismissed that responsibility of him and our instructor booked the space and equipment.

During our four week planning process Bob was not accessible at the KSA during allocated hours for days at a time. We left messages and requested him to contact us several times in which he never followed up with.

The day before the event, we talked to Bob in person. He said "I will have your popcorn machine, roulette wheel, and food for you tomorrow at 9am." The event started at 10am. We could not contact Bob. At 10:40am, Bob came by the event with a broken, distastefully dirty popcorn machine. He explained to us that he had purchased the food for the event and that it had gone over budget by \$50. He then continued to explain that he did not go through the correct process to allow us the funding and that if we wanted the food for our event we would have to pay \$250 out of our own student pockets.

Bob was not empathetic. He did not suggest any resolution to this problem. He did not even allow us to have the popcorn for the machine. He admitted that this was his fault. We were left with no food or popcorn and a pleasantly functioning roulette wheel.

We are very displeased with the relationship we had with the KSA while working on our community project. We hope that this letter will not be taken lightly and appropriate action will be initiated to ensure this will not happen in the future. The new faces and staff in the KSA were very unprofessional and unhelpful in our endeavours. Despite all of the letdowns, the KSA staff also recruited people out of our health fair to go to their fully funded, free unhealthy food providing, and prize giving event.

Thank you,

Anonymous

Steven's NOTE: This copy of the letter was presented by me to Council.

October 5, 2005

Re: September 29 Nursing Student Event

Dear Sir or Madame:

We are Registered Nursing students in our consolidated practice experience (CPE 4) completing the end of our third year of our degree program. We are completing our community practicum. We chose to plan and host a Wellness Fair at Kwantlen to educate, empower and promote wellness to students to make informed decisions about their health. The fair was to be held on Thursday, September 29, 2005.

In the process of planning, we contacted the KSA in the first week of September. We requested funding for our event so that we could provide free food and drinks to the students. Our contact person in the KSA was the Director of Events and Student Life, Joey Atwal. He confirmed that we could have a \$200 budget in funding for our event. Also, he agreed to book our space for the event, book the tables and equipment for the event, arrange for a popcorn machine to be available, and to purchase the food.

We contacted Joey in person several times during our three weeks of planning to remind him of booking the space, and gave him a detailed account of our food and beverage needs. A week before the event, Joey still had not booked our space or sent a request for tables. We dismissed that responsibility of him and our instructor booked the space and equipment.

During our four week planning process Joey was not accessible at the KSA during allocated hours for days at a time. We left messages and requested him to contact us several times in which he never followed up with.

The day before the event, we talked to Joey in person. He said "I will have your popcorn machine, roulette wheel, and food for you tomorrow at 9am." The event started at 10am. We could not contact Joey. At 10:40am, Joey came by the event with a broken, distastefully dirty popcorn machine. He explained to us that he had purchased the food for the event and that it had gone over budget by \$50. He then continued to explain that he did not go through the correct process to allow us the funding and that if we wanted the food for our event we would have to pay \$250 out of our own student pockets.

Joey was not empathetic. He did not suggest any resolution to this problem. He did not even allow us to have the popcorn for the machine. He admitted that this was his fault. We were left with no food or popcorn and a pleasantly functioning roulette wheel.

We are very displeased with the relationship we had with the KSA while working on our community project. We hope that this letter will not be taken lightly and appropriate action will be initiated to ensure this will not happen in the future. The new faces and staff in the KSA were very unprofessional and unhelpful in our endeavours. Despite all of the letdowns, the KSA staff also recruited people out of our health fair to go to their fully funded, free unhealthy food providing, and prize-giving event.

Thank you,

Nursing Students of Kwantlen